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January 29, 2013

**VIA ELECTRONIC FILING**

Jocelyn Boyd, Esquire  
Chief Clerk and Administrator  
South Carolina Public Service Commission  
101 Executive Center Drive  
Columbia, SC 29210

RE: Application of Tega Cay Water Service, Inc. for Adjustment of Rates and Charges and  
Modifications of Certain Terms and Conditions for the Provision of Water and Sewer  
Service  
Docket No. 2012-177-WS

Dear Ms. Boyd:

I am in receipt of an email from Linda Stevenson, a Protestant in the above-referenced matter, dated January 19, 2013 concerning a sanitary sewer overflow. While Ms. Stevenson's letter is not testimony and should not be included in the record of this case Tega Cay Water Service, Inc. ("Tega Cay") would like to inform the Public Service Commission of the circumstances that gave rise to the sanitary sewer overflow referenced in Ms. Stevenson's letter, and the company's response to it.

On January 17, 2013, a United States Geological Survey rainfall station recorded nearly 2.5 inches of rain at Lake Wylie and sanitary sewer overflows occurred at two locations, a manhole located near 1007 Palmyra Road and at Wastewater Treatment Plant No. 2. Tega Cay personnel estimated that approximately 3,000 gallons of wastewater overflowed from the manhole and flowed into the lake. The ground surrounding the manhole was cleaned of all debris and lime was applied to the affected area. Tega Cay personnel also estimate that approximately 100,000 gallons of effluent overflowed at the ultraviolet treatment box where treated wastewater is disinfected at Wastewater Treatment Plant No. 2. This partially treated effluent went into two storm drains and into the lake. Approximately 200 to 300 gallons of the contents of the treatment plant splashed over the wall of the aeration chamber and soaked into the ground. Any residual material associated with this spill was raked up and lime was applied to the area. The recent upgrades to Tega Cay's pump stations prevented any sanitary sewer overflow from occurring from the section of the collection system that flows to Wastewater Treatment Plant No. 3.

An automated call was sent to the telephone numbers on file for each of our customers in Tega Cay informing them that a sewer spill had occurred and that a "No Swimming" advisory was being established for the affected cove. A copy of the message for the automated call is attached hereto as Exhibit A. The automated call had an 83.5% "reach" rate, as shown on Exhibit B. A copy of the message was also emailed to the City of Tega Cay and to the Office of Regulatory Staff. The City of

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Tega Cay posted the message on its website. As is required, the South Carolina Department of Health and Environmental Control ("DHEC") was notified of the sanitary sewer overflows and DHEC personnel visited the site with Tega Cay personnel the day after the sanitary sewer overflows occurred.

Tega Cay personnel have collected fecal coliform samples from three affected locations in the cove, and from a section of the lake not affected by the spills. Samples were collected on Friday, January 18, 2013, Monday, January 21, 2013, and Tuesday, January 22, 2013. Preliminary results showed that the coliform levels in the cove have dropped to the level of the unaffected section of the lake. When the final lab results are available, Tega Cay will consult with DHEC and remove the No Swimming signs, if DHEC approves of the action.

The red alarm light and the audible alarm at pump stations #2 and #3, referred to by Ms. Stevenson, are part of DHEC's required equipment. The red alarm lights provide a visual alarm in the event of a problem at the lift station. Tega Cay uses these audible and visual alarms as a back-up to its cellular phone-based remote alarm equipment, which promptly notify Tega Cay personnel in the event of loss of power and high water level at each pump station. The alarm system functioned as designed. On the date of the sanitary sewer overflow, Tega Cay staff was notified of the abnormal condition and immediately went to the scene. Upon arrival, Tega Cay staff silenced the audible alarm; however, the red alarm lights remained lit until the lift station wet well returned to normal level. If Tega Cay residents see or hear the alarms, Tega Cay encourages its customers to report them to the company using its toll free number (800-272-1919) as a supplement to the information provided by the remote alarm equipment.

Tega Cay regrets that sanitary sewer overflows occurred and is taking steps to prevent a recurrence. This includes the video inspection and evaluation of those sections of the collection system that have not been inspected during the last two years in order to identify and address deficiencies in the system. However, it is also apparent that the upgrades to Tega Cay's wastewater treatment facilities, and the company's prompt response, minimized the impact of the overflow stemming from this rain event.

If you or counsel have questions, please feel free to contact me.

Sincerely,

Elliott & Elliott, P.A.

Scott Elliott

SE/mjl

Enclosures

cc: All parties of record w/enc. (via email)  
Charles L.A. Terreni, Esquire w/enc. (via email)  
John M.S. Hoefer, Esquire w/enc. (via email)

Jan 18 2013

406116011813 Tega Cay sub 423 No Swimming

Hello This is a courtesy call from Tega Cay Water Service, Inc. your local water provider at 1-800-272-1919 - this number will be repeated at the end of this message.

Please be advised that Tega Cay Water Service is issuing a No Swimming advisory for a cove of Lake Wylie, specifically the cove bordered by Marquesas Avenue and Palmyra Drive. This advisory is being issued due to two Sanitary Sewer Overflows that occurred today. Due to high flows caused by the recent heavy rainfall, treated effluent from our Wastewater Plant #2 flowed into storm drains at our treatment facility and then into the nearby cove. Additionally, an overflow of a sewer manhole located near 1007 Palmyra Drive also occurred. The overflows have stopped, SCDHEC staff and the City of Tega Cay have been notified of the overflows, and cleanup activities are under way at both locations. Bacteria samples are being collected today and will be collected daily until the sample results indicate the bacteria levels have returned to normal in the cove. A repeal of this No Swimming advisory will be issued only after DHEC determines it is appropriate to do so. Tega Cay Water Service will investigate the source of the added flow and initiate efforts to correct any deficiencies found. If you have any questions regarding this advisory, please contact Customer Service at 800/272-1919.

This was a courtesy call from Tega Cay Water Service, Inc. We apologize for any inconvenience this may cause and appreciate your patience as we work to provide you with the best possible service.

If this message was incomplete or should you have any questions or concerns, please contact our Customer Service Department at 1-800-272-1919, again that number is 1-800-272-1919.

Thank you.

EXHIBIT A

ISS DATE	TYPE	NOTIFICATION AREA	DELIVERY REPORT RESULTS	REPEAL DATE	DELIVERY REPORT RESULTS
1/18/2013	SEWER OVERFLOW - NO SWIM NOTICE	TEGA CAY SERVICE AREA	CALL LIST (1681) TOTAL DELIVERED (1404) 83.5%		

EXHIBIT B

## CERTIFICATE OF SERVICE

The undersigned employee of Elliott & Elliott, P.A. does hereby certify that she has served below listed parties with a copy of the pleading(s) indicated below **via email** on the date indicated below

RE: Application of Tega Cay Water Service, Inc. for Adjustment of Rates and Charges and Modification of Certain Terms and Conditions for the Provision of Water and Sewer Service

DOCKET NO.: 2012-177-WS

PARTIES SERVED: **VIA EMAIL** ([jnelson@regstaff.sc.org](mailto:jnelson@regstaff.sc.org); [shudson@regstaff.sc.org](mailto:shudson@regstaff.sc.org))  
Jeffrey M. Nelson, Esquire  
Shannon B. Hudson, Esquire  
Office of Regulatory Staff  
1401 Main Street, Suite 900  
Columbia, SC 29211

PLEADING: Tega Cay Water Service, Inc.'s Letter in Response to email of Linda Stevenson dated 1/19/13

January 29, 2013

  
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MaryJo Lawracy, Legal Assistant